



DATA SUBJECT RIGHTS

At St Francis we believe in plain speaking but sometimes the lawyers take over. For the purpose of clarity we have outlined below your rights as a data subject.

1. The right to be informed
2. The right to access
3. The right to rectification
4. The right to erasure
5. The right to restrict processing
6. The right to data portability
7. The right to object to data processing
8. The rights in relation to automated decision making and profiling

REMEMBER – We are a data controller and processor. You can contact us at any time if you have a query and please do remember that changes to data can impact the provision of service to you or your pet.

What to do if you have feedback:

If you do have a comment about any aspect of our work, you can contact St Francis in writing or by telephone. In the first instance, your comment will be dealt with by our Practice Manager, Pauline Behan. Please give us as much information as possible and let us know how you would like us to respond, providing relevant contact details. Write to: Practice Manager, St Francis Dispensary, 101 Tyrconnell Road, Inchicore, Dublin 8 Tel: (01) 4731947 Email: Stfrancis@windowslive.com

TYPES OF COMMUNICATION

We may contact you using the following methods either individually or a combination. These methods are used for marketing purposes, but we also use them in the provision of service and the collection of information required in the delivery of our service. We also use them for general communication/notification purposes.

1. Post
2. Email
3. Phone Call
4. SMS

REMEMBER – You can always opt out at any time from our communication delivery but remember this can impact the delivery of our service so please let us know and we can assist as much as possible.

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